

The World of Apple ID's

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THE

rchard

Solutions



Consultants
Network



Certified Trainer

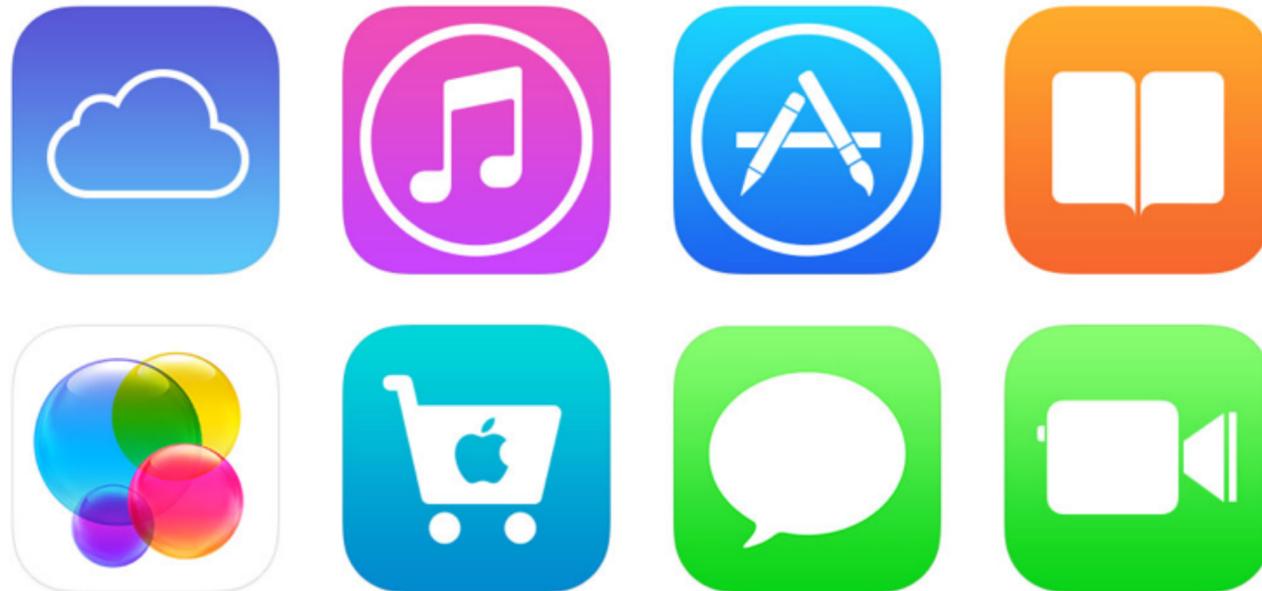
OS X Support Essentials 10.9

My Apple ID

What's an Apple ID?

An Apple ID is your user name for everything you do with Apple: Shop the iTunes Store, enable iCloud on all your devices, buy from the Apple Online Store, make a reservation at an Apple Retail Store, access the Apple Support website, and more.

[Learn more about Apple ID](#) ▶



[Manage your Apple ID](#)

Change preferences, edit privacy settings, and keep your details current.

[Reset your password](#) ▶

[Create an Apple ID](#)

Signing up is quick, easy, and gives you access to all things Apple.

[Find your Apple ID](#) ▶



Apple Services, Stores, and iCloud

System Status as of 7:47 PM CST

 Normal  Service Outage

Services		
 Apple ID	 Game Center	 Maps
 iMessage	 iChat	 FaceTime
 Siri	 Dictation	 iOS Device Activation
 iTunes Radio		
Stores		
 App Store	 iTunes Store	 Apple Online Store
 Mac App Store	 iBooks Store	 Photo Print Products
iCloud		
 Mail	 Photos	 iTunes in the Cloud
 Contacts	 Documents in the Cloud	 iTunes Match
 Calendar	 Backup	 iCloud Keychain
 Reminders	 Find My iPhone, iPad, iPod touch, and Mac	 Web Apps (iCloud.com)
 Bookmarks & iCloud Tabs	 Find My Friends	 Account & Sign In
 Notes	 Back to My Mac	 Storage Upgrades
 iWork for iCloud beta	 iMovie Theater	

Apple ID Creation Part 1

- Name: First and Last (If it's an org make one up)
- Username = Email address (Not owned by Apple, you can use a group email or alias.)
- *An accounts with "bob.hope" with not @email.com will be forces to change to an Apple ID with an email address in it.
- Password (Meet complete requirement for security)

Apple ID must:

- Be a valid email address
- Not already be in use
- Not use a domain owned by Apple

Password must:

- Have at least one lower case character
- Have at least one capital letter
- Have at least one number
- Not contain multiple identical consecutive characters
- Not be the same as the account name
- Be at least 8 characters
- Not be a common password

Apple ID Creation Part 2

✓ Please select

What is the first name of your best friend in high school?

What was the name of your first pet?

What was the first thing you learned to cook?

What was the first film you saw in the theater?

Where did you go the first time you flew on a plane?

What is the last name of your favorite elementary school teacher?

✓ Please select

What is your dream job?

What is your favorite children's book?

What was the model of your first car?

What was your childhood nickname?

Who was your favorite film star or character in school?

Who was your favorite singer or band in high school?

✓ Please select

In what city did your parents meet?

What was the first name of your first boss?

What is the name of the street where you grew up?

What is the name of the first beach you visited?

What was the first album that you purchased?

What is the name of your favorite sports team?

- Security Questions 1, 2 & 3
- Date of Birth (make one up if for an org)
- Rescue Email (Yahoo, Gmail, MSN, Etc...)
- Mail Address (Company Information Optional)

Two Step Authentication (Setup) Part 1

Step #1:

Verifies the device you pick (sends sms)
Doesn't show passcode if device is locked
asks for mobile number
(you can go back and add or verify more
trusted devices, or remove them)
any SMS messages are free: This SMS
message is free
Verifies the number you put in.

Step #2:

AB-CDEF-GHIJ-KLMN

(Interesting note, can't copy and paste)

-Recommended to print or write down,
but don't save in computer (Place in an
encrypted DMG or make a Keychain
Note)

Two Step Authentication (Setup) Part 2

Step 3: you will have to retype (can't copy paste) into field to move forward

Step 4: Accept terms

Optional Step 5: Setup trusted Devices to Authorize access by Text or by iMessage

Manage your trusted devices.

Your trusted devices are used in addition to your password to verify your identity.

You should add at least one SMS-enabled phone number, and verify any iOS devices that have Find My iPhone enabled with your Apple ID.

Verify all of your trusted devices:

 +1 (123) -456-7890 Verified ✓ [Remove](#)

 **Your Name** iPad Air Verified ✓ [Remove](#)
iPad Air

 **Your Name** iPhone Verified ✓ [Remove](#)
iPhone 5s

[+ Add an SMS-capable phone number...](#)

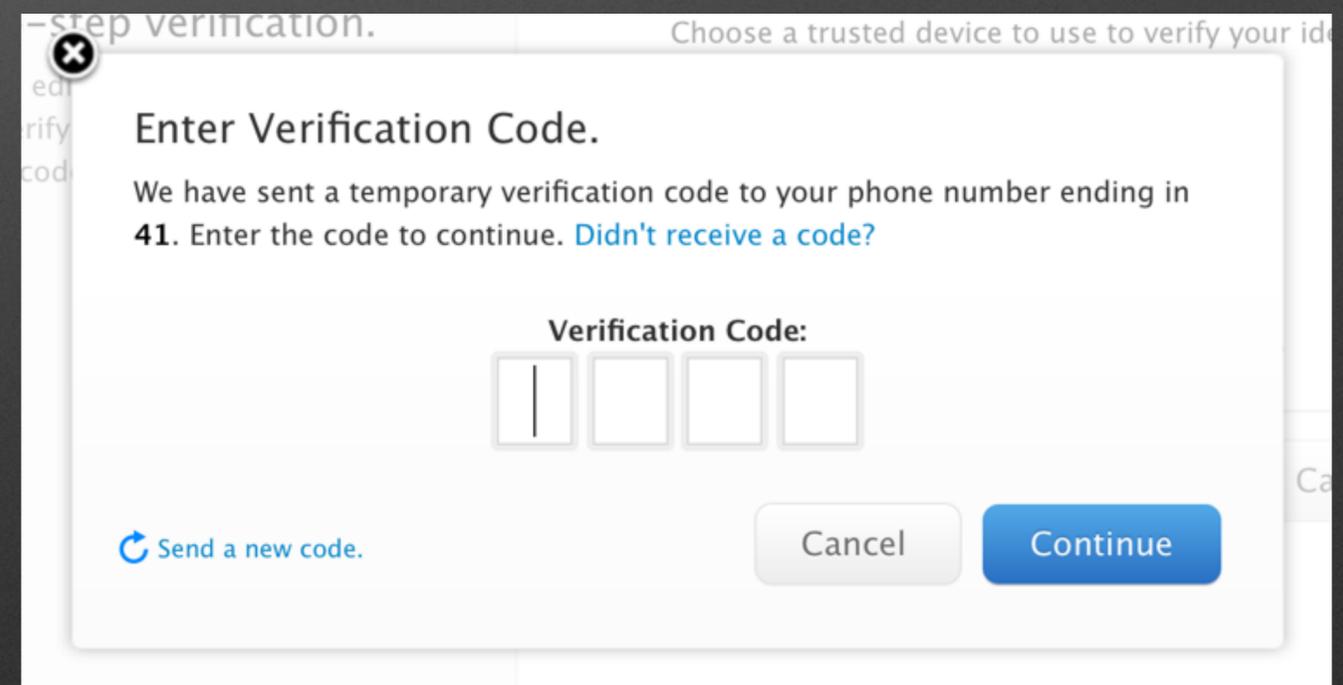
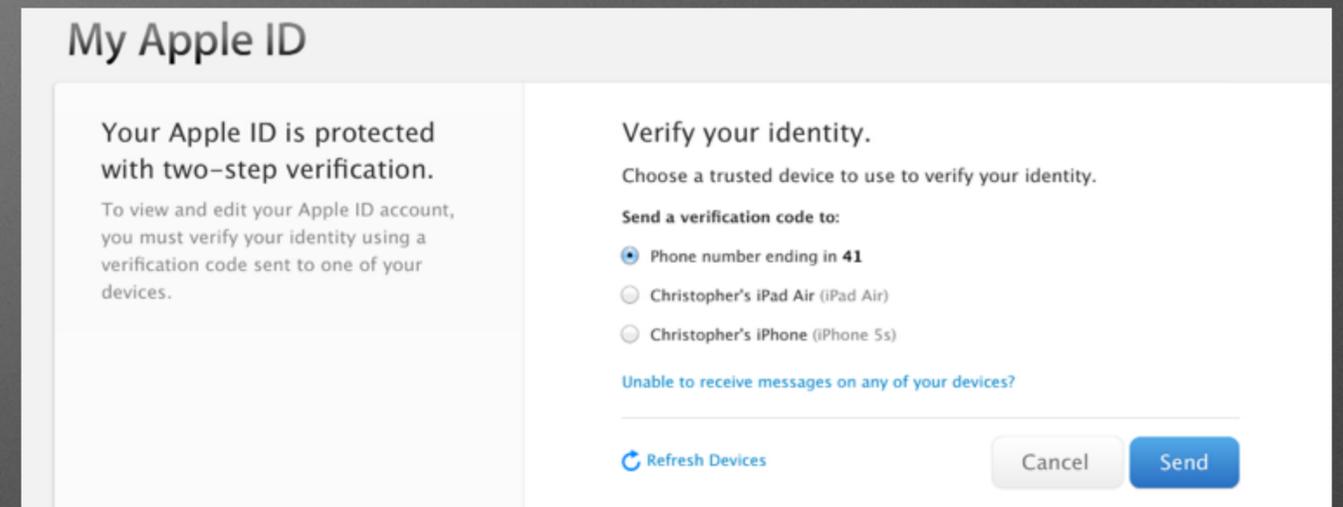
Don't see a device?
[Set up Find My iPhone ▶](#)

[Refresh Devices](#)

[Done](#)

Two Step Authentication (Using)

- Login using Apple Username & Password
- Use trusted Device or recovery key (can be reset if lost) to provide second layer of authentication.
- 4 digit code is sent.
- Enter code and you're in.



Manage Your Apple ID

- appleid.apple.com (Available for Web, OS X, and iOS)
- Name, ID & Email Address
- Password Security (Password, Trusted Devices, & Recovery Key)
- Address: Primary and Shipping (Can have multiple)
- Phone Number: (Daytime, Evening, and Mobile)
- Language & Contact Preferences (set to bother or not bother)

Manage your Name, ID and Email Addresses.
Below are the name and email addresses on file for your account.

Your Name
Christopher Holmes [Edit](#)

Apple ID and Primary Email Address
@gmail.com [Edit](#)
Verified ✓

Alternate Apple ID
@me.com

You can use your Apple ID or your Alternate Apple ID to access everything you do with Apple.

Alternate Email Addresses

@theorchardsolutions.com [Edit](#) [Delete](#)
Verification email sent. [Resend](#) • [Why should I verify my email address?](#)

@me.com [Edit](#) [Delete](#)
Verified ✓

@icloud.com [Edit](#) [Delete](#)
Verified ✓

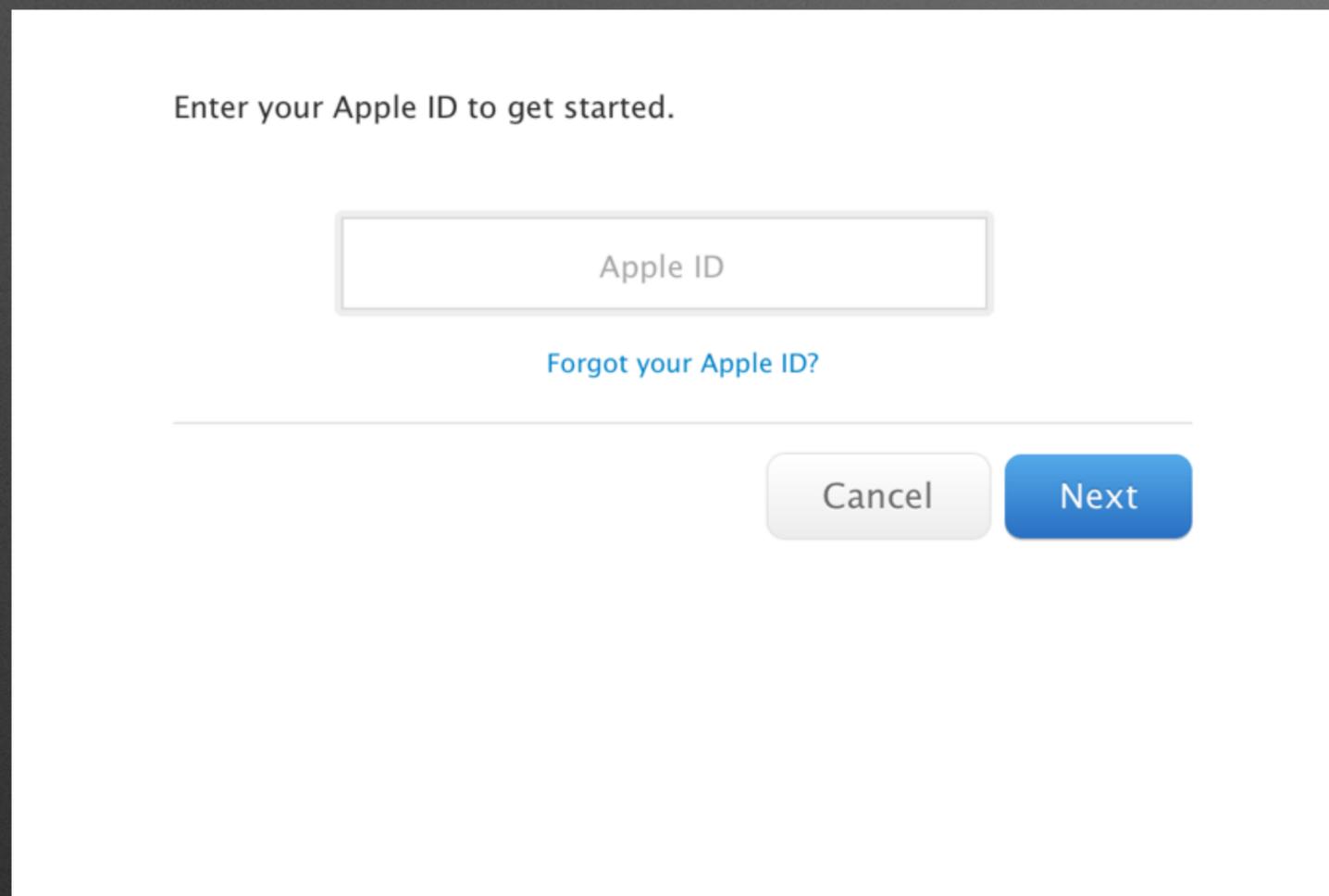
[Add Email Address](#)

Notification Email Address
Your notification email address will be used in addition to your primary email address to notify you when changes are made to your account. We won't send any other types of messages to this address.

@theorchardstores.com [Edit](#) [Delete](#)
Verified ✓

Select your birth date.

Reset your Password (Part 1)



Enter your Apple ID to get started.

Apple ID

[Forgot your Apple ID?](#)

Cancel Next

The screenshot shows a white rectangular area on a dark background. At the top, it says "Enter your Apple ID to get started." Below this is a text input field with the placeholder text "Apple ID". Underneath the input field is a blue link that says "Forgot your Apple ID?". At the bottom of the white area, there are two buttons: a light gray "Cancel" button and a blue "Next" button.

- iforgot.apple.com (Available for Web and iOs)
- Reset Password (two choices)
- * (with 2 Step Authentication there is an extra step. You will enter the recovery key)
- 1st Choice: Email Authentication (Sends an email, follow the instructions and link)
- 2nd Choice: Answer Security Questions

Reset your Password (Part 2)

- Find Apple ID
- Step 1: Fill out Apple ID Information
- Step 2: Answer Security Questions

To help us find your Apple ID, please enter the information below.

First Name

Last Name

Current Email Address

Prior Email Address 1

Prior Email Address 2

Prior Email Address 3

iCloud (Part 1)

iCloud		
<input type="checkbox"/> Mail	<input type="checkbox"/> Photos	<input type="checkbox"/> iTunes in the Cloud
<input type="checkbox"/> Contacts	<input type="checkbox"/> Documents in the Cloud	<input type="checkbox"/> iTunes Match
<input type="checkbox"/> Calendar	<input type="checkbox"/> Backup	<input type="checkbox"/> iCloud Keychain
<input type="checkbox"/> Reminders	<input type="checkbox"/> Find My iPhone, iPad, iPod touch, and Mac	<input type="checkbox"/> Web Apps (iCloud.com)
<input type="checkbox"/> Bookmarks & iCloud Tabs	<input type="checkbox"/> Find My Friends	<input type="checkbox"/> Account & Sign In
<input type="checkbox"/> Notes	<input type="checkbox"/> Back to My Mac	<input type="checkbox"/> Storage Upgrades
<input type="checkbox"/> iWork for iCloud beta	<input type="checkbox"/> iMovie Theater	

iCloud (Part 2)



- Totally Free because it's totally needed!!!
- *iTunes in the Cloud (iCloud account not required. Has to be supported by Entertainment Company)
- **iTunes Match (Subscription based)
- ***One (Primary) iCloud account per account. Secondary accounts (setup second) end up in Internet Accounts.
- I have setup different iCloud accounts in different user accounts successfully.

iCloud (Part 3)

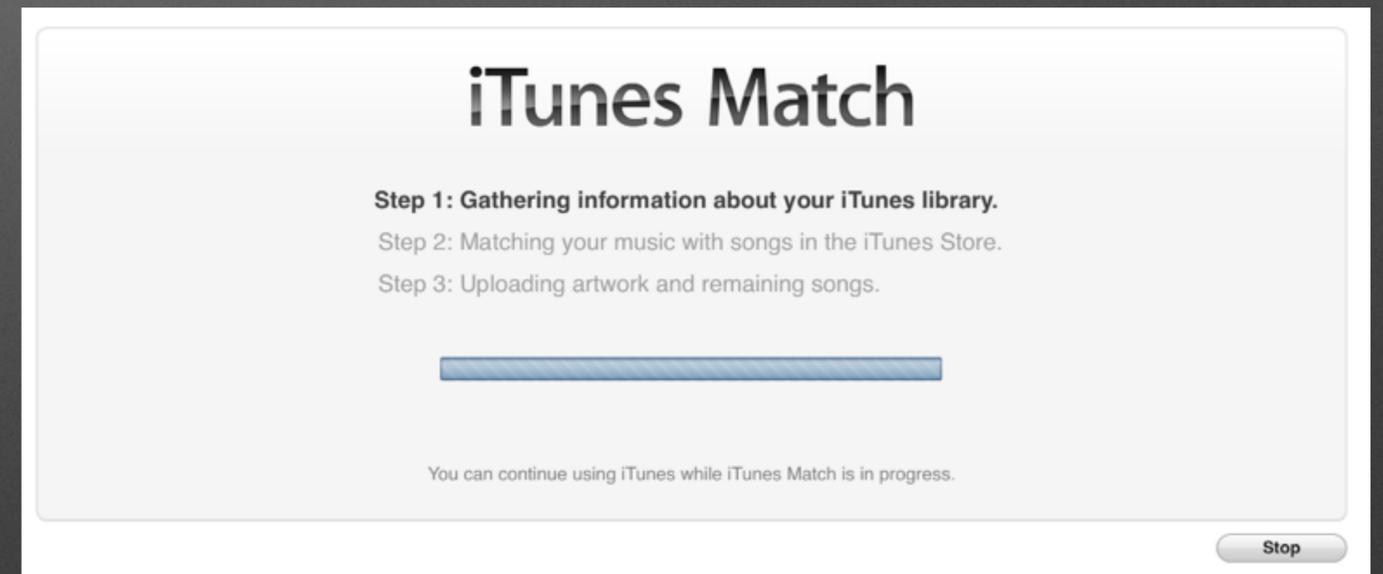
- Mac:
 - Mail, Contacts, Calendars, Reminders, Notes, Safari, Keychain, Photos, Documents & Data, Back to my Mac, & Find My Mac
- iOs:
 - Mail, Contacts, Calendars, Reminders, Safari, Notes, Passbook, Keychain, Photos, Documents & Data, Find my Phone.
 - Storage & Backup (5gb Free (Pricing here))
- PC:
 - Mail, Contacts, Calendars and Tasks (with Outlook).
 - Bookmarks (with Firefox)
 - Photos
 - *Android with Chrome iCloud Bookmarks for Windows

iTunes

- A way to enjoy content on a Mac, PC, & iOS
- Maximum 5 Authorized Machines. (You can reset all machines once a year or call Apple Care)
- Home Sharing (Used with iOS Devices and Apple TV)
- *Apple TV Can have multiple iTunes Profiles
- Sync Content/Playlists with Devices using USB, Home Sharing, Wirelessly, or iTunes Match

iTunes Match

- Separate fee based Subscription of iCloud / iTunes. (\$24.99 a year)
- Uploads and upgrades quality of music if there is a Match in the iTunes Catalog.
- <http://www.apple.com/itunes/itunes-match/>
- Supports up to 10 devices (includes computer, iPhone, iPad, iPod Touch & Apple TV)
- Doesn't stream movies. Can't re-download audio books and ringtones (for free)



Monitor Service Status

- <http://www.apple.com/support/systemstatus/>
- Useful when troubleshooting. Contact support if your service is having issues.
- Detailed Timeline with summary of service outage.

Apple Services, Stores, and iCloud

System Status as of 7:46 PM CST ■ Normal ▲ Service Outage

Services		
■ Apple ID	■ Game Center	■ Maps
■ iMessage	■ iChat	■ FaceTime
■ Siri	■ Dictation	■ iOS Device Activation
■ iTunes Radio		

Stores		
■ App Store	■ iTunes Store	■ Apple Online Store
■ Mac App Store	■ iBooks Store	■ Photo Print Products

iCloud		
■ Mail	■ Photos	■ iTunes in the Cloud
■ Contacts	■ Documents in the Cloud	■ iTunes Match
■ Calendar	■ Backup	■ iCloud Keychain
■ Reminders	■ Find My iPhone, iPad, iPod touch, and Mac	■ Web Apps (iCloud.com)
■ Bookmarks & iCloud Tabs	■ Find My Friends	■ Account & Sign In
■ Notes	■ Back to My Mac	■ Storage Upgrades
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Detailed Timeline: If you are experiencing an issue not listed here, [contact support](#).

← Saturday, March 8, 2014 → 1 PM 2 PM 3 PM 4 PM 5 PM 6 PM 7 PM 8 PM 9 PM 10 PM 11 PM

There are no reported issues at this time.

Volume Purchase Program (Need to know)

- For Education & Business
- Business customers need a DUNS Numbers
- Two (Non-iTunes Apple ID's needed) for Program Manager & Facilitator
- *One Program Manager but many facilitators.
- NEW: VPP Credit. Replaces Vouchers. Directly from Apple can be utilized by resellers.



Enroll



Set Up



Purchase



Distribute

VPP & MDM

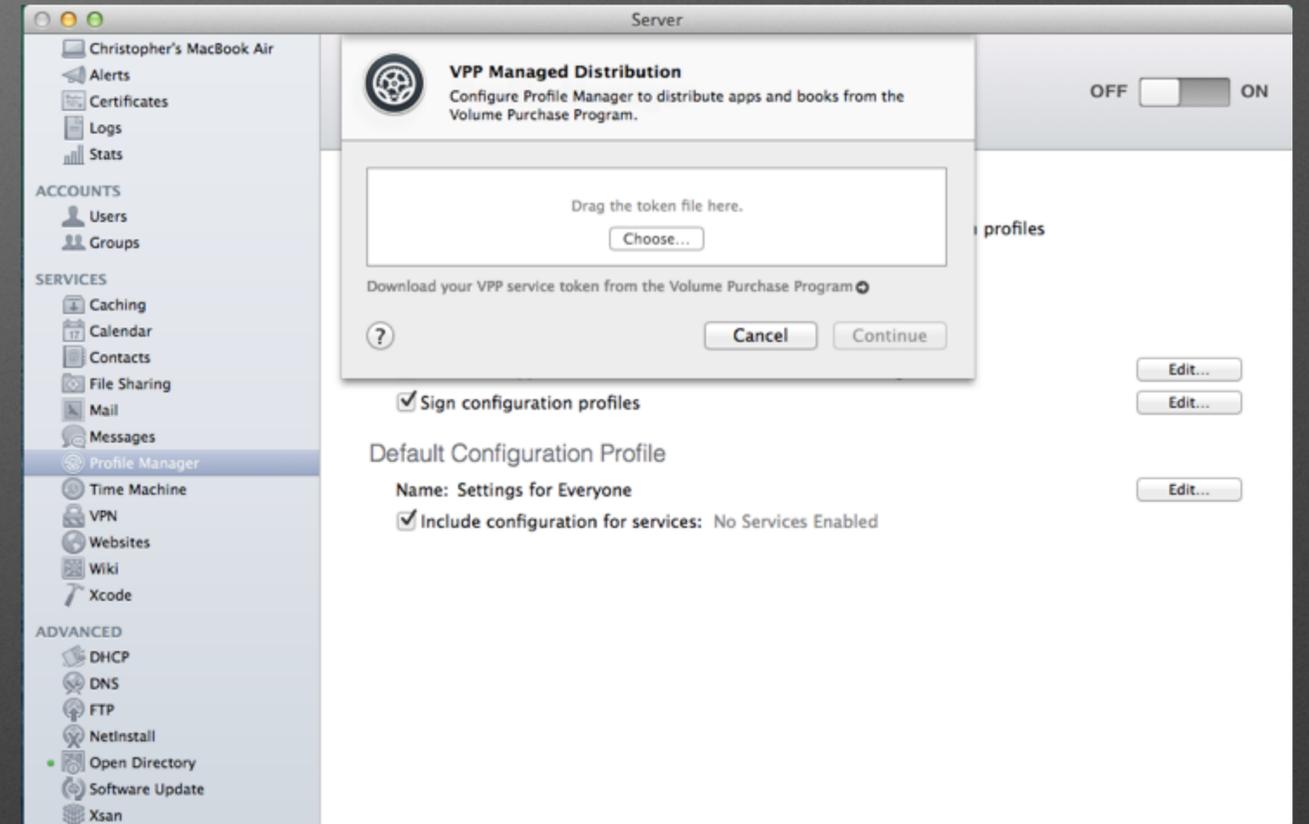
Invite users to participate

Assign, revoke, and reassign apps

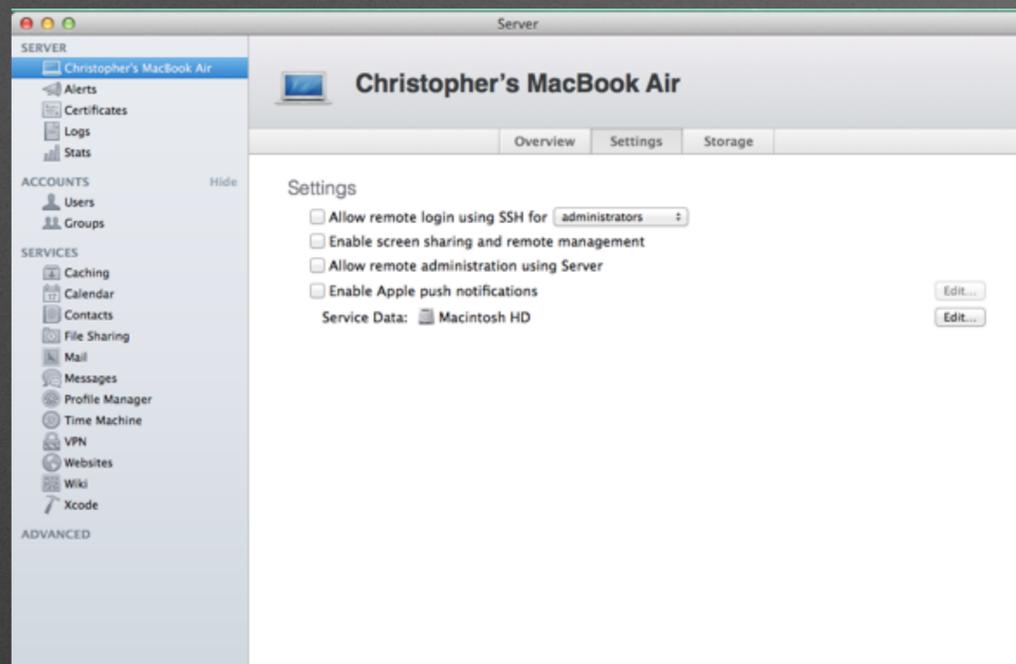
Retain full ownership of apps

Profile Manager in OS X Server

Third-party MDM providers



Apple ID in OS X Server (Part 1)



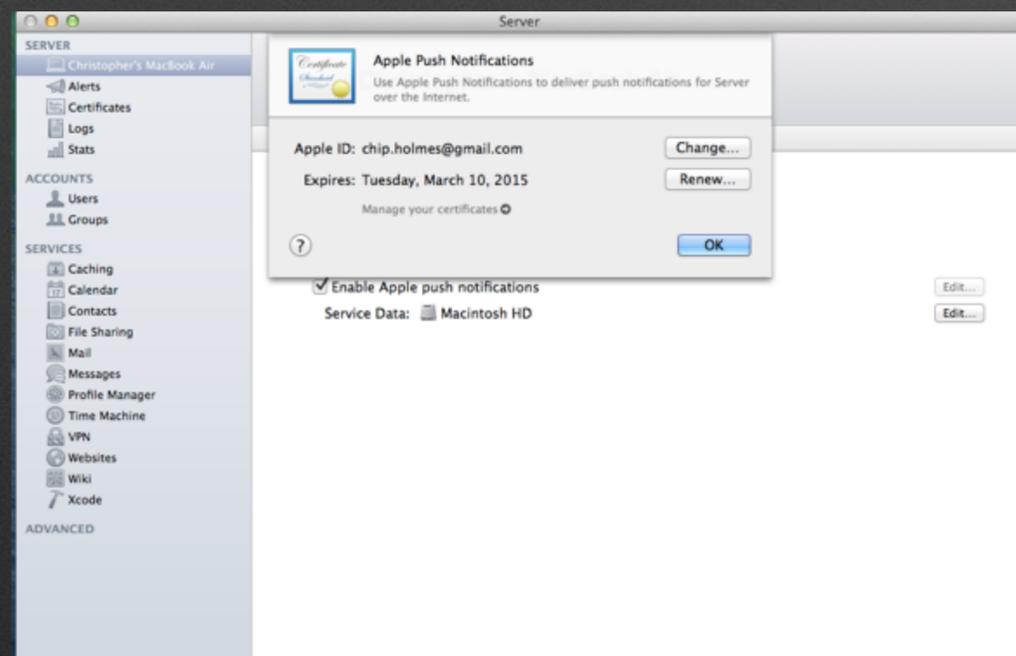
Adopting Server app:

1. On the server, open the Mac App Store.
2. Sign in with your Apple ID. OS X Server should appear in your purchase history. This is for verification only.
3. On your administrator computer, open the Mac App Store.
4. Sign in with the same Apple ID as in step 2.
5. Go to the Purchases tab and install OS X Server

Apple Push Notification Service:

Before you enable push notification

To enable secure push notifications, you need an encryption certificate. Apple can issue a certificate to someone with a known identity, such as an Apple ID. The Server app uses this certificate signed by Apple to encrypt push notifications from the server to any client that needs a notification.



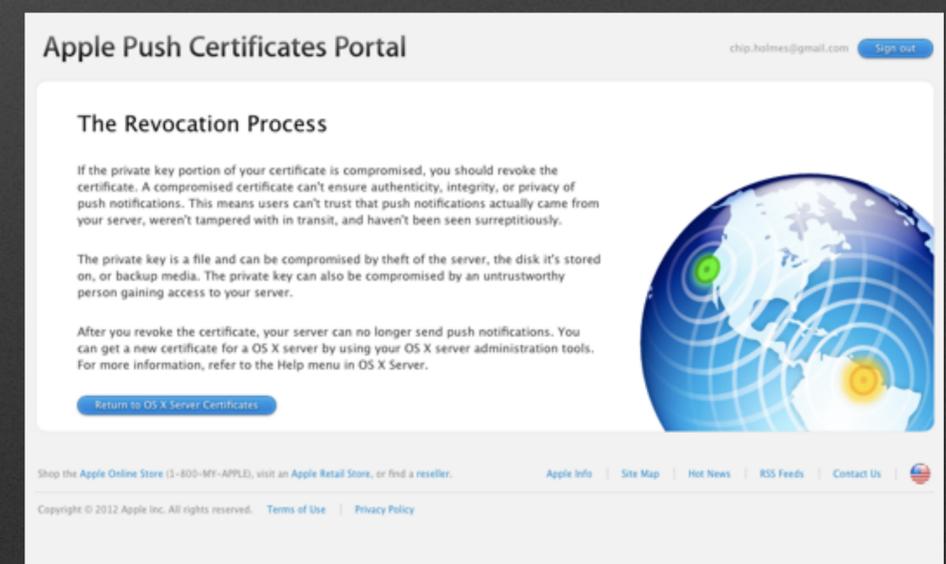
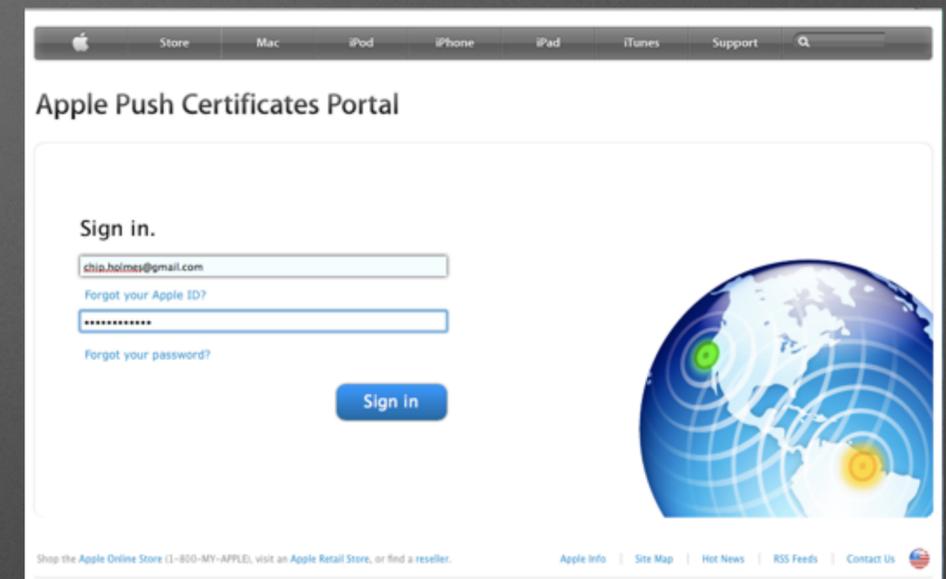
After you enable push notification

Once you enable push notification, you can change the Apple ID associated with the certificate, renew the certificate, or revoke the certificate.

Apple ID in OS X Server (Part 2)

- <https://identity.apple.com/pweb/>
- Manage Certificates
- Revoke and renew

***Changing Apple ID Associated with push notifications can be WARNING: Changing your Apple ID replaces the existing certificate and disrupts notifications to registered devices. Users must reregister their iOS devices and Mac computers with the Apple Push Notification Service.**



Apple ID in OSX

- iCloud (Begs you to create or sign in at first time login of a new account)
- Reset Password (System Preferences/ User & Groups/User (You can have multiple. An Apple ID can be created here. Has nothing to do with iCloud))
- Filevault (Apple Stores your information with Apple Care. You have to contact Apple Care to regain access to a locked account)
- You can have multiple iCloud accounts per user but only one dominant.

Apple ID in Configurator

- Make designated deployment machines
- Must Authorize iTunes (not just sign in) to deploy Apps
- Must sign in using Apple ID in Apple Configurator.
- * If you don't authorize iTunes you get this message "These aren't the droids you're looking for" in the Logs #truestory

The Glass Ceiling

- Can't use an iCloud email to create an Apple ID.
- Can sync or play iTunes purchase on up to five authorized computer (iTunes/iBooks)
- 10 Authorized devices per Apple ID for iTunes Match (Computer & iOS Devices)
- 10 Apple ID's created per location per day. Call Apple Care (in advance).
- Only 3 Apple ID's can be created from one device
- Limit of 5 accounts per device
- Second iCloud account (in Internet accounts) can't use Safari Bookmarks, Photos (Photo Stream), Document & Data, Back to My Mac, or Find my Mac

Q & A