

Documentation can be a *Beautiful* thing



Why Document?



The World of Documentation is  
changing



# Things to Consider

- Client Targeted vs Technician Targeted
- What is the scope and expected knowledge?
- How often is it repeated?
- How often will the docs need to be updated?
- Know your clients
- Know your team
- Pretend you are doing this task for the first time
- Do not be boring!