Building a Strong Sysadmin Team

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The Back Story

What I inherited: (the good, the bad, and the ugly)

A unique opportunity

Transformation.

Create a vision and believe in it.

Learning to say: No.

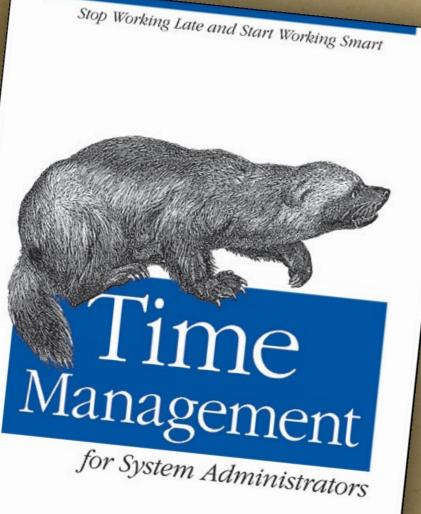
"Focusing is about saying no" -Steve Jobs

Engage with all of the players

Stop tolerating meeting bloat.

Stop reinventing the wheel.

Designing the system.



O'REILLY*

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Thomas A. Limoncelli = Christina J. Hogan = Strata R. Chalup

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Updated and Revised

Second Edition

The minimum toolset a sysadmin should have: Version based documentation System. Password Management System. Ticketing System.

The Limoncelli Test 32 questions for you sysadmin team. (written June 25, 2011)

The Limoncelli Test

Public facing practices Modern team practices Operational practices Automation practices Fleet management practices "We acknowledge that hardware breaks" practices Security practices

growing the team.

cultivating teamwork.

Q&A

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